



## Insurance Customer Service Representative (5727) | Career Certificate

### PROGRAM DESCRIPTION

This state-approved 40-hour Insurance Customer Service Representative Career Certificate (C.C.) program is offered exclusively online and provides students with knowledge in automobile, property, workers' compensation, health and liability insurance. Upon passing the course exam, students will earn a Registered Customer Service Representative (RCSR) designation and exemption from the state licensing exam.

### ENTRY REQUIREMENTS

- High school diploma or high school equivalent
- U.S. citizen or legal immigrant
- Check the catalog to learn about all course and program prerequisites

### AT-A-GLANCE

- 40 Clock/Contact Hours
- 100% Online Course
- License:  
Florida Registered Customer Service Representative 4-40

### CONTACT

insurance@fscj.edu  
(904) 317-3883

Apply online at [fscj.edu/admissions](https://www.fscj.edu/admissions).

## FREQUENTLY ASKED QUESTIONS

### When can I start?

FSCJ enrolls students year-round. This program is offered every three weeks.

### Where are the educational courses held?

General education courses are offered at any of FSCJ's campuses and centers, as well as online. The professional core courses are offered at FSCJ Online.

### What is the cost of the program?

The approximate cost of tuition and fees is \$117.\* Besides tuition and fees, students have to pay for things like living expenses, transportation, supplies and books. Book costs vary widely by program and course selection as well as choice of electives. Check our website to learn more about full cost of attendance. Even though this program is not Federal financial aid eligible, our financial aid office can tell you if there are other types of financial assistance for which you qualify.

\*Tuition reflects Florida resident rates and are subject to change. Certain classes that require labs may have additional fees for lab supplies. Additional fees are published in the class schedule.

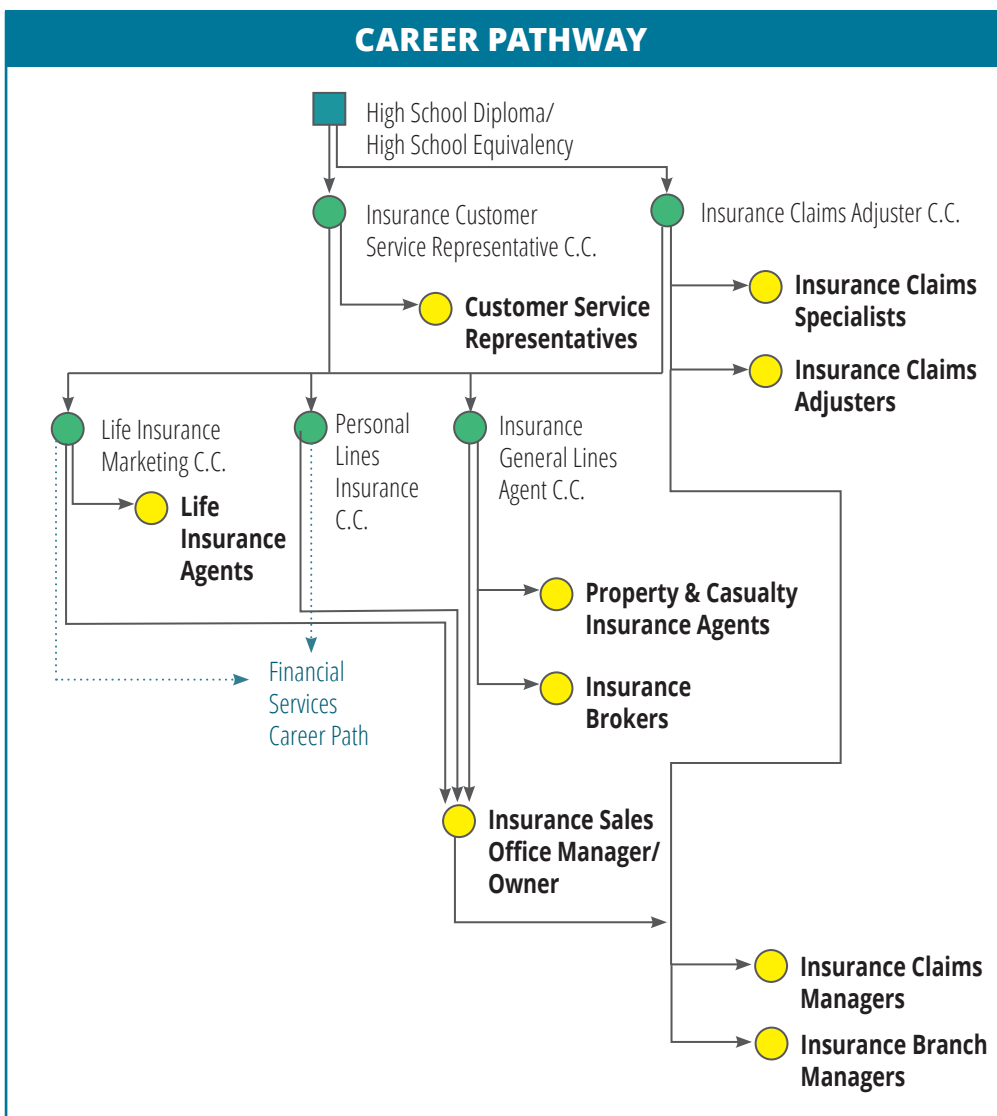
### What other programs are related to the field?

Students who have an interest in the Insurance Customer Service Representative (C.C.) may also be interested in the following FSCJ programs:

- Insurance General Lines Agent (C.C.)
- Life Insurance Marketing (C.C.)
- Real Estate Sales Agent (C.C.)

### Where can I get more information about potential careers?

Research local job opportunities, wage data, career paths and market trends at [fscj.emsicareercoach.com](http://fscj.emsicareercoach.com).



## JOB PROFILE

Duval and Nassau Counties

### Insurance Sales Agents

Local employment .....	2,810
Number of job openings .....	298/year
10-year job growth .....	6%

Expected salaries by area and occupation may be found at [bls.gov](http://bls.gov)

#### Potential employers:

- Florida First Insurance Group
- GEICO
- HCA Insurance Group
- Suddath
- USG Insurance Services