

Welcome to FSCJ Summer 2020,

While some of you may have planned to take online classes this summer, we know that for many of you this might be a new experience. Please check out the online resources below for helpful information to ensure you have a successful summer at FSCJ.

FSCJ Wi-Fi Access Expanded

We've expanded Wi-Fi access outside select campus/center locations. You may safely access service Monday-Friday. FSCJ's Security Team will be monitoring these areas to ensure safety. A list of Wi-Fi spots on campus and hours of availability can be found [here](#).

Canvas Student App

Did you know there's a Canvas app? Download it today instead of accessing Canvas through your browser.

For new students, the Canvas Student Experience is an orientation course designed for the perfect introduction. Check it out [here](#).

Canvas Support is Available 24/7

Contact Canvas Support for help while working in Canvas, for an example of how to submit an assignment or other functionality. Find Canvas Support under the Help icon located in the blue global navigation bar of Canvas. There, you will find a phone number or link to join a live chat with a Canvas Support representative.

Library and Learning Commons

Live chat with librarians at libanswers.fscj.edu or text (904) 674-3824. You can also connect with LLC services through Canvas [here](#).

Tutoring Services Online

You can make an appointment for online tutoring with FSCJ tutors through Brainfuse simply by logging into [myFSCJ](#). Click on the Brainfuse link and look for the Tutor Match menu to schedule your appointment.

Contact your Professor

Faculty contact information can be found in your course syllabus, the [FSCJ directory](#), or within Canvas' Help button under the link 'Ask Your Instructor a Question'.

FSCJ Technical Support

Visit help.fscj.edu or contact the technical support team at (904) 632-3151 or toll-free at (877)-572-8895 or email service.desk@fscj.edu.

FSCJ HOPE Food Pantry: If you are having a hard time getting food, packaged food items are now available for pick up at the URC building on the Downtown Campus by request only. To request a food package, please send an email to foodpantry@fscj.edu. If you need help with food beyond what our HOPE Food Pantry can provide, a list of community resources can be found [here](#).

Federal Coronavirus Aid, Relief, & Economic Security (CARES) Act Funding: FSCJ is currently distributing federal funds to students who have been impacted by the transition to remote learning due to COVID-19 and qualify based on the information [here](#).

Please know that FSCJ is here for you. If you have immediate needs, you can always get in touch with one of our Advisors. Advisors have access to a number of resources beyond these stimulus dollars and may be able to assist you now. Advisors are available for virtual appointments by visiting fscj.edu/advising. Please give them a chance to help.

Remember, FSCJ knows that these times have been hard on you and we genuinely care about you and your family, as well as your academic success. Do not hesitate to reach out for support when you need it.

For the latest COVID-19 updates, please visit fscj.edu/COVID-19.