

Hi Students,

Welcome to our Summer A Session. We have pulled together some information and resources that will be helpful as you prepare for your classes:

College Offices and Support Resources - The majority of our on-campus student services are available online through the [Student COVID-19 Resources page](#) or the Contact Center at (904) 646-2300 or welcome@fscj.edu.

- [Academic Advising and Financial Aid](#) are fully available online from 8 a.m.-6 p.m. on Monday – Thursday. Offices will be closed on Fridays during the summer. For the fastest service, click [here](#) to make a virtual appointment or to receive a call back from a staff member. The summer hours for [Student Financial Services](#) are 9 a.m.-5 p.m., Monday-Thursday. Make an appointment [here](#).
- [The Library and Learning Commons \(LLC\)](#) are open for limited services, including ID badges, computer and internet assistance, and library materials. [View the schedule or make an appointment](#). The Cecil Center LLC continues to operate online only.
- [Tutoring services](#) are available online. [Learn more](#) and make an appointment.
- [Campus Bookstores](#) are open to serve your needs. Check the hours [here](#). You can also order your books online and have them shipped to your home. [Learn more](#).
- [Adult Education/ESOL/Kids Hope Alliance](#) continue to assist students at our Downtown Campus, South Campus and Deerwood Center.
- [Automated proctoring services](#) are available for many exams, giving you the ability to test at home. [Learn more](#). On a limited basis, Assessment and Certification Centers offer on-campus CASAS, CLEP, Pearson (including GED), TABE, Accuplacer/PERT and the Chemistry Placement Exam. [Schedule an examination](#).

Classes and Tuition - It is possible that in-person class meetings could convert to an “online” or “live online” format so it is important that you stay in touch with your instructors and check your FSCJ student email regularly for the latest updates and information. Learn more about the different class types [here](#) and check your syllabus for class specifics such as meeting location, assignments, etc.

- You can find important dates and tuition payment deadlines [here](#). We have monthly tuition payment plans that allow you to pay for classes in

monthly installments with a credit card, checking or savings account. [Learn more](#).

Technology and Internet Support

- Students who are currently enrolled can borrow a laptop and charger or a webcam. More details can be found [here](#). We also have a limited supply of laptops and webcams available for qualified students to keep as their own. [Learn more](#). The [Jacksonville Public Library Lending Program](#) provides currently enrolled FSCJ students with another option for borrowing a laptop.
- There are [wireless access points](#) at each campus and center for your convenience.
- You probably have noticed some changes to the appearance of your Student Center in myFSCJ. Check your student email for communications from our IT team which include tips and more helpful resources. The instructions for completing the most common tasks in myFSCJ can be found in the FSCJ [Knowledge Base](#). If you need assistance, you can reach out to our Technical Service Desk via help.fscj.edu.

COVID-19 Information - The [Student Return to Campus Plan](#) will guide you through the measures that are in place to protect the safety and wellbeing of our College community. Please take the time to review it thoroughly. The College does adhere to a mask requirement policy along with social distancing at all times.

- The COVID-19 Self-Assessment Tool within the [FSCJ Safe mobile app](#) allows students, faculty and staff to monitor their daily health as they prepare to come onto campus. Everyone is encouraged to use this simple tool before visiting one of our campuses or centers.
- If you have received a positive test result for COVID-19, please fill out this brief [online form](#). Call (904) 633-8233 if you need assistance. NOTE: If you receive a positive test result, please do not come to campus. At **no** time will your identity be shared as part of our contact tracing process.
- The College is working with CMD Outsourcing Solutions (CMD) to assist with contact tracing. Positive COVID-19 test result communications will come via fscj_cases@cmdosi.com. Please make sure this address is approved and not filtered to spam so you do not miss this important information.
- The [Student Assistance Program](#) is a free and confidential service to provide you with resources you may need to cope with College-related, personal, legal or financial issues that may be affecting your studies and your ability to be your best.

FSCJ is here to support you! We are working to provide you the safest, most effective learning environment to help you achieve your goals.