

TEXTBOOK RENTAL CHECK-INS/ RETURNS

Q. Can I come to the bookstore to return my rental textbooks for this term?

A. The on-campus bookstores will reopen on August 3 or you can continue to ship rentals back to the store. To do so, either wait for the rental return reminder email which will include a link to generate a return shipping label and packing slip, or you can generate a return shipping label on the bookstore website by following these steps:

1. Visit fscj.bkstr.com.
2. Click the **Sign In** link on the top right side of the page to sign into your account.
3. Enter the email address you provided when you initially rented your books. Note: Even if you rented in the store, an account was created using the email you provided at the register.
4. If you don't know your password, you can click **Forgot Password** and a temporary password will be emailed to you.
5. Once you've signed in, click the **Rentals** link. You will be navigated to the Rentals page in your account.
6. On the Rentals page, scroll down to see the list of books you rented. Click the **Return All Rentals by Mail** link. You can also click the button **Return by Mail**. Both open a pop up to select your rentals to ship back.
7. Follow the steps to generate and print the return label and packing slip. This option is available until your rental due date.

PURCHASES AND ONLINE ORDERS

Q. How can I purchase books and supplies for the upcoming term?

A. The on-campus bookstores will reopen on August 3, or you can continue to [place an online order through the bookstore](#) for the upcoming term. The online store is available 24 hours a day.

Q. Can I use financial aid to make online purchases through the bookstore?

A. Starting on August 31 through October 4, you can use financial aid funds to make bookstore purchases online.

SELLING BACK TEXTBOOKS (BOOK BUYBACK)

Q. Can I sell my textbooks back to the bookstore?

A. Yes, students at U.S. campus locations can sell back books online or in store. A campus ID is required for a buyback.

1. Visit fscj.bkstr.com.
2. Click the **Sign In** link on the top right side of the page to sign into your account.
3. Click on **Sell Your Textbooks** from the menu.
4. On the Sell Your Textbooks page, refer to the online section and click the **Sell Your Textbooks** button.
5. Follow the instructions to complete the process.

FOR MORE INFORMATION, visit the COVID-19 FAQs on the bookstore website.

FOR QUESTIONS, email your campus bookstore manager.

Kent Campus

Monique Nerestan 0422mgr@follett.com

North Campus

Casi Rosser 0423mgr@follett.com

South Campus

Richard Stone 0424mgr@follett.com

Downtown Campus

Michael DiNapoli 0425mgr@follett.com

Deerwood Center

Portia Crawford 0599mgr@follett.com